

Build. Deploy. Govern.

Cortex AI OS

The enterprise operating system for governed agents.

[Explore capabilities →](#)

Genellipse.com

[Business value →](#)

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A product briefing for business and technology leaders.

The work continues after the answer

A useful AI response still needs data, permissions, system actions, and someone accountable for the result.

01 **Disconnected tools**

People repeat handoffs between documents, applications, and teams.

02 **Unclear authority**

The business needs to know which actions an agent may take.

03 **Incomplete evidence**

An outcome needs its source, decision context, and review history.

The opportunity: automate a complete, bounded business workflow.



One operating system for an AI workforce

A shared runtime connects the way agents are built with the way they operate.

01

Create

Agent Studio and
reusable skills

02

Connect

Knowledge, business
objects, and tools

03

Control

Identity, policy,
approvals, and budgets

04

Observe

Evaluation, operational
visibility, and evidence

The same operating boundaries follow the agent into execution.

21,500+

Governed skills and agents in the
Cortex catalog

Find the role

Explore reusable
capabilities for the work
your team needs.

Make it yours

Connect approved data,
configure permissions, and
test the fit.

Published catalog count, September 2026. Installation still requires configuration and evaluation.

An agent with a clear job to do

Agent Studio turns a business role into a configured, testable agent.

- 01 **Skills and knowledge**
Choose tools and attach approved information sources.
- 02 **Behavior and boundaries**
Define instructions, guardrails, and escalation rules.
- 03 **Evaluation before release**
Chat-test, review results, and meet the reliability threshold.

No-code configuration with versioned agent definitions.



Business context meets controlled action

Connect existing knowledge and applications through permissioned interfaces.



01

Knowledge

Documents and
approved sources

02

Business objects

Shared definitions
and object
permissions

03

Agent runtime

Model, tools, and
policy checks

04

System action

An authorized task
with a recorded
outcome

Conceptual architecture. Interfaces, data readiness, and deployment topology are agreed per engagement.

Every agent needs a defined identity

Make access part of the agent design, with an owner and a clearly bounded role.

01 **Accountable ownership**

Name the business and technical owners of each agent.

02 **Least-privilege access**

Limit the models, tools, objects, and actions the role may use.

03 **Reviewable changes**

Revisit permissions when the workflow or responsibilities change.

Genellipse helps map access requirements to the intended business workflow.



Controls travel with the work

The runtime evaluates whether an agent can proceed, hold for review, or stop.

Govern

01

Identity

An owner and permitted scope

02

Policy

Allowed behavior and tools

03

Budget

Spending limits and thresholds

04

Output

Checks and an audit record

Runtime controls support governance. They do not constitute regulatory certification.

People retain authority when consequences matter

An agent can prepare a recommendation. Your approval rules decide when a person must authorize the action.

01

Propose

Present the action and its context.

02

Review

Give the authorized reviewer the evidence.

03

Resolve

Execute an approved action or retain the hold.

Examples include payouts, refunds, purchase orders, and access changes.

A decision with a traceable history

Trust Ledger connects the outcome to the context behind it.

- 01 **What happened**
Inspect the run, action, and approval record.
- 02 **What supported it**
Follow provenance through the agent, tools, and policy.
- 03 **What changed**
Verify the integrity of the hash-linked record.

Tamper-evident records and verifiable receipts support review and investigation.



See the run. Improve the outcome.

Control Tower, monitoring, and evaluation help operators understand agent behaviour.



01

Observe

Review runs, output quality, tool activity, and cost.

02

Investigate

Trace exceptions and identify the context behind a result.

03

Intervene

Use operating controls when an agent needs attention.

04

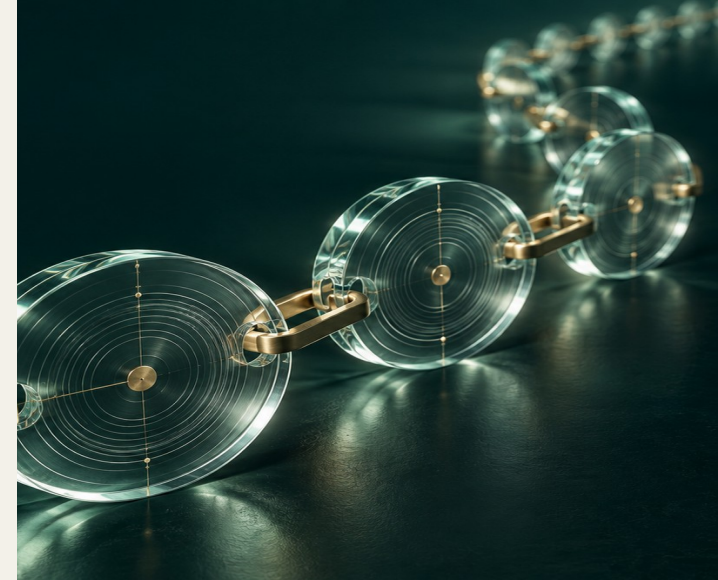
Improve

Refine evaluation cases before releasing a change.

Genellipse helps define evaluation criteria, operating ownership, and escalation procedures.

A claims journey with accountable decisions

An illustrative insurance workflow connects preparation, review, and action.



01

Intake

Organize the claim and supporting documents.

02

Assess

Prepare a triage recommendation with evidence.

03

Approve

Route consequential decisions to a reviewer.

04

Record

Retain the action and its decision history.

The Cortex claims solution is a reference blueprint. Its signed, installable pack remains on the roadmap.



Different industries. A shared operating discipline.

Choose a bounded workflow, connect its context, and define the right controls.

01

Insurance

Claims preparation
and document triage.

02

Banking & finance

KYC review and
finance exceptions.

03

Retail & services

Service intake and
return review.

04

Healthcare

Administrative intake
and knowledge
support.

Illustrative applications. Availability, data safeguards, and human review are assessed for each use case.

Value you can measure with costs you can control

Cost Governance gives teams spending boundaries. The business case measures the complete workflow.

01 **Bound the spend**

Set tenant and agent budgets, alerts, and hard caps.

02 **Track useful outcomes**

Compare accepted work, cycle time, and rework.

03 **Include the full cost**

Account for integration, review, support, and model usage.

Released capacity becomes a cash saving only when the organization realizes it.



A focused MVP within 6 weeks

One business workflow. Agreed acceptance criteria. A shared delivery team.



01

Week 1

Scope the outcome, baseline, and access.

02

Week 2

Confirm architecture, fit, and controls.

03

Weeks 3–4

Configure agents and connect systems.

04

Weeks 5–6

Validate, train, and hand over the MVP.

For a suitably scoped engagement with data, access, and decision-making dependencies agreed at the outset.

Adoption is part of delivery

A working agent needs a prepared team, clear ownership, and a repeatable operating process.

01 **Prepare the team**

Train operators and reviewers on normal and exception paths.

02 **Agree the handover**

Document responsibilities, support, and change procedures.

03 **Expand with evidence**

Review quality, adoption, and value before extending scope.

Genellipse combines architecture, engineering, and adoption support through the engagement.



Let's put Cortex AI to work for you.

Bring your business challenge. We will explore the workflow, define the controls, and agree the next step.

Your transformation partner

250+ professionals worldwide. Architecture, engineering, and adoption expertise.

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