

CROSS-INDUSTRY

The economics between systems

Why the next transformation opportunity may sit between departments, decisions and records - not inside another application.

THE EXECUTIVE FINDING

A business can automate every department and still pay heavily for the handoffs between them. Investment decisions should examine the cost of reconciling meaning across the whole service.

THREE DECISIONS FOR LEADERSHIP

- 01 Ask finance and operations to agree one definition of completed output.
- 02 Observe a representative sample of normal and exceptional cases before estimating savings.
- 03 Fund the first improvement with an explicit quality threshold, recovery plan and benefits owner.

THE TRADE-OFF TO EXAMINE

Integration creates dependencies as well as efficiencies. A shared service can reduce duplicated work but increase the impact of an outage. Retain a workable exception path and test changes against the whole service, not only the automated task.

HOW GENELLIPSE CAN HELP

Genellipse can map cross-system economics through CIO Advisory, connect authoritative information with GeneData and develop bounded AI workflows with Cortex AI. GeneSecure and GeneComply can support agreed access and evidence controls. A first engagement would produce a baseline, boundary ledger and one evaluated workflow; a scoped MVP can target six weeks after readiness criteria are met.

THE ANALYSIS IN ONE VIEW

Where the effort sits

hours per month | Synthetic example



10,000 cases × (6 + 3.6 + 2.4) minutes ÷ 60 = 2,000 hours.

Synthetic workload decomposition. Categories are mutually exclusive; no employee reduction or cash saving is assumed.

INTERPRETATION

Consider 10,000 monthly cases requiring 12 minutes each. Six minutes are preparation, 3.6 are reconciliation and 2.4 are review. Cutting preparation by half releases 500 hours. Cutting reconciliation by half releases 300 hours. These alternatives cannot be ranked by hours alone: implementation cost, review quality, downstream capacity and the ability to redeploy staff can change the choice. The chart exposes the questions a business case must answer rather than predicting a result.

SOURCES AND METHOD

Original Genellipse analysis informed by the primary sources below. Examples are synthetic, not customer results, forecasts or industry benchmarks. Sources reviewed 14 October 2026.

NIST - AI Risk Management Framework

Basel Committee - Principles for operational resilience

Read the complete report and its assumptions at genellipse.com/insights

Discuss your priorities: info@genellipse.com